

# TOP 5 THINGS YOU NEED TO KNOW

Effective July 1, 2019, we're changing medical benefit coverage to Health Plans, Inc. (HPI), a Harvard Pilgrim company. Here's what you need to know:

welcome

## Get ready to make the switch

## Where can I get more info?

1

### Continue Your Care

- Upcoming surgery
- Expecting a baby
- Condition Management



call

HPI  
877-734-6995  
weekdays 8am-5pm

2

### Review Your Benefits

- Copayments and plan benefits remain the same as you had in the past



call

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### Check Your Provider's Network Participation

- Harvard Pilgrim Health Care is your provider network in MA, NH and ME
- UnitedHealthcare Choice Plus is your provider network in all other states



visit us

[healthplansinc.com/members](http://healthplansinc.com/members)  
Click *Search for a Provider* and then *HPHC and UnitedHealthcare Choice Plus Network*.

Be on the lookout for a new website URL coming soon.

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### Swap Your Member ID Cards

- On July 1, show your new member ID card to your providers and pharmacies



watch

Your Mail  
for new cards coming to your home the last two weeks of June

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### Get to Know HPI

- Medical benefits will stay the same
- No referral required for specialty care
- Not required to choose a primary care provider (PCP)
- Access to a national provider network
- Access to additional member discounts and savings programs



read

Your Welcome Kit

We're here for you