



Water & Sewer Department
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2025 Water Website Announcements

PFAS Construction Bigelow & Memorial Beach-In July 2021, concentrations of PFAS above the Massachusetts Maximum Contaminant Level were detected at the Bigelow Road site. PFAS concentrations exceeding the Massachusetts Action Level (and approaching the MCL) were also detected at the Memorial Beach site. Therefore, construction of two new water treatment plants: one at the Bigelow site and one at the Memorial Beach site. The Bigelow Road WTP will be an 8,800 square foot masonry building. The building will house four 12-ft PFAS filter vessels, three 10-ft iron/manganese filter vessels, and chemical feed equipment. The Memorial Beach PFAS WTP will be a 3,200 square foot masonry building. The building will house four 12-ft PFAS filter vessels. The work will be completed by Methuen Construction, Plaistow, NH. **Construction started in July 2024 and anticipate final completion for Bigelow Road WTP in June of 2026 and Memorial Beach WTP in November 2026. Please note: these are estimated time lines and are subject to change due to long lead times on material and equipment.**

Water Meter Replacement & Advanced Meter Infrastructure Project-Construction started in June 2024 and is expected to take 18 months to complete. As of July 2025, we have successfully replaced 80% of the system. The project includes the installation of advanced metering infrastructure (AMI) and replacement of all water meters (approximately 5,400). The AMI system includes installation of gateways or collectors that transmit real-time data from the meters to the water utility. This will assist the water utility to detect leaks and system issues faster. In addition to AMI, customers will be able to monitor their own water usage data through a customer web portal. The work will be completed by East National Water, Palmer, MA. For more information about the program please call 800-252-8556 or visit them at: eastnationalwater.com or contact Webster Water at: 508-949-3861.

North Main Street/Upland Ave Water Main Replacement Project-Milling and paving will start on or about the 3rd week of July 2025. We expect final completion of the project in August 2025. In 2024, we successfully completed replacement of 4,000 linear feet of 12-inch, 10-inch, and 8-inch cast iron water main along North Main Street from the intersections of East Main Street to Bigelow Road with new 12-inch and 8-inch ductile iron pipe. Also, 350 linear feet of 8-inch cast iron water main along Upland Avenue from the intersections of North Main to 350 feet down Upland Avenue with new 8-inch ductile iron pipe. The project was completed by Gravity Construction Inc., Plainville, MA.

Route-16 Water Main Replacement Project- Construction for water main replacement on Route 16 (East Main Street and Gore Road) from near the Price Chopper Plaza to near MAPFRE Insurance and a few hundred feet on Sutton Road will take place summer of 2025. The design and construction of this work is a non-participatory portion of the MassDOT Route 16 highway

improvements project titled “Webster Intersection Improvements at I-395 Ramps (Exit 3) at Route 16”. The existing 20-inch diameter cast iron water main is approaching the end of its useful life and is proposed to be replaced in advance of the highway improvements with approximately 2,000 linear feet of 16-inch diameter ductile iron water main, connecting at the easterly project limits to the 16-inch water main replaced in 2015. An additional 300 linear feet of 10-inch water main will be replaced with 12-inch ductile iron water main on Sutton Road. The project includes a crossing of the culvert to be replaced with the highway improvements. The “estimated” project schedule is as follows:

MassDOT Advertisement Date: 6/29/24

Notice to Proceed: 10/8/24

Stage 1: June 2025 - December 2026

Stage 2: May 2026 - November 2026

Stage 3: November 2026 - June 2027

Field Completion: July 2027

7/11/2025