

# Public Notification

## Town of Webster Water Department

On June 6, 2012, Department of Environmental Protection staff conducted an audit of the Cross Connection Control Program for the Town of Webster Public Water System. This audit was conducted to determine the effectiveness of the implementation of the Cross Connection Control Program to maintain compliance with Massachusetts Department of Environmental Protection's Cross Connection Control Program, 310 CMR 22.22.

Below is a summary of the findings listing violations and/or deficiencies of applicable MA DEP regulations, standards, guidelines and policies identified during the course of the audit. We have also provided a summary of actions taken by the Town of Webster to address the violations and/or deficiencies.

### **Violation:**

- Public Water Supply failed to fully implement an education program & material for residential facility owners as required by 310 CMR 22.22(3)(f).

The Webster Water Department has included the required educational material in the 2012 Consumer Confidence Report. This report was mailed to each customer in May of 2013. We are also in the process of revising our existing public education program to better educate the public.

### **Deficiencies:**

- Public Water Supply failed to conduct any cross connection surveys since it finished the first round of surveys in 2006. Public Water Supply must implement a continuous cross connection survey program for the non-residential facilities within its service area.

The Webster Water Department has retained the services of Weston and Sampson to revise the existing Cross Connection Control Program and perform a full re-survey of the Town. The survey program is to begin within the next several weeks with a completion date of December 31, 2013.

- Public Water Supply did not provide any information regarding the number of non-residential facilities served by the system in its 2011 Annual Statistical Report.

The Webster Water Department has provided MA DEP with the required information.

**For more information or questions regarding this notice, please contact the Webster Water Department at phone number 508-949-3861.**