



Advanced pipe cleaning technology for water mains

# Customer Advisory Letter

For Ice Pigging For November 2017

The Town of Webster will be conducting some necessary improvements to your drinking water system between **November 11, 2017 and December 1, 2017**. The work will be conducted **in the areas of Eastern Ave to Poland St, (near High School, 11/11), Klebart Ave (from Poland St to Brandes, 11/13), Klebart Ave to School St. (from Brandes to 750 School St., 11/15, night), School St (from 750 School to Applebee Ave. 11/17, night), Poland St (Third St to New St, 11/20), Linwood St (Poland St, all of Linwood, Summer St and George St, 11/29), and School St (Applebee Ave to state line, 12/1)**. This procedure is in addition to flushing mains, and is specifically focused on mains that might be causing issues with discolored water. Ice Pigging is a technique that is more effective than flushing in removing particles and sediments from pipe walls. Ice slurry is pumped through and withdrawn from a section of main to “clean” it.

During the flushing process, a small amount of sodium chloride (table salt) may enter your service line. Customers should avoid using water during the time of the main cleaning and should run their taps for 2 to 3 minutes prior to using the water for drinking or cooking after the completion of the procedure. Individual flyers will delivered to each home along the pigging route the day of operations. If a salty taste is detected, run your tap for a longer period of time. Generally, if you detect a cooler temperature of the water from your tap, you have sufficiently flushed out your service line. If the water becomes very cold, continue to run your tap for an additional 2 to 3 minutes.

For Healthy individuals, the sodium intake from water is not important, because a much greater intake of sodium takes place from salt in the diet. However sodium levels above the recommended upper limit of 50 milligrams per liter may be a concern to individuals on sodium restricted diet, or those on dialysis.

If there are any further questions or concerns, please contact the Webster Water Department at 508-949-3861. During off hours contact the Police Business line at 508-943-1212.

