



Advanced pipe cleaning technology for water mains

## Customer Advisory Letter

The Town of Webster will be conducting some necessary improvements to your drinking water system between **November 9, 2015 and November 24, 2015**. The work will be conducted **along Lake Street and within some of the surrounding neighborhoods**. This procedure is in addition to flushing mains, and is specifically focused on mains that might be causing issues with discolored water. Ice Pigging is a technique that is more effective than flushing in removing particles and sediments from pipe walls. An ice slurry is pumped through and withdrawn from a section of main to “clean” it.

During the flushing process, a small amount of sodium chloride (table salt) may enter your service line. Customers should avoid using water during the time of the main cleaning and should run their taps for 2 to 3 minutes prior to using the water for drinking or cooking after the completion of the procedure. Individual flyers will be delivered to each home along the pigging route the day of operations. If a salty taste is detected, run your tap for a longer period of time. Generally, if you detect a cooler temperature of the water from your tap, you have sufficiently flushed out your service line. If the water becomes very cold, continue to run your tap for an additional 2 to 3 minutes.

For Healthy individuals, the sodium intake from water is not important, because a much greater intake of sodium takes place from salt in the diet. However sodium levels above the recommended upper limit of 50 milligrams per liter may be a concern to individuals on sodium restricted diet, or those on dialysis.

If there are any further questions or concerns, please contact the Webster Engineering Department at 508-949-3800x1028.

